CBP Provides Information on Correcting I-94s

The Customs and Border Protection bureau of the DHS has pointed to relevant provisions of its field instructions regarding how to get I-94 errors corrected. A list of the field offices at which corrections can be made is attached.

Excerpts from the Customs and Border Protection Inspector's Field Manual state:

15.12 Correcting Erroneous Admissions.

- a) General. Authority exists in 8 CFR 101.2 to create a record of a previous admission where none exists or to correct an erroneous record, provided the error was not a result of deliberate deception or fraud on the part of the alien. Erroneous records include, but are not limited to:
- Misspelled name
- Incorrect or inverted date-of-birth (DOB)
- · Visa classification reflecting the incorrect non-immigrant classification as noted on the non-immigrant visa, as well as, the classification the alien was admitted under.
- \cdot $\,$ The B-2 visitors stay was limited without signed supervisory approval
- · recording the visa expiration date instead of the petition expiration date as the authorized period of stay.

Jurisdiction for correcting such errors made at the ports-of-entry lies with Customs and Border Protection (CBP). Therefore, CBP locations are responsible for the review and issuance of the appropriate documents to correct the error, to include updating the Non-immigrant Information System

(NIIS) as outlined below. Since mail-in procedures are not available, aliens will be allowed to report to the nearest CBP deferred inspection office or port-of-entry, regardless of where the actual document was issued. In many instances, the CBP location of the traveler's final destination where the discrepancy will be resolved may not be the port-of-entry of first arrival.

LOCATION	ADDRESS	Hours	Days	Phone
Albany, NY	1086 Troy-Schenectady Road Latham, NY 12110	10:00 - 14:00	Tuesday and Thursday	(518) 431-0200
Anchorage, AK	Ted Stevens Anchorage International Airport 4601 Postmark Drive NB 143 Anchorage, AL 99502	10:00 - 15:00	Monday - Friday	(907) 271-6855 (907) 271-6831
Atlanta, GA	Reporting address: 77 Forsyth St. SW Room 114 Atlanta, GA 30303-0253 Deferred for Judgement and Conviction: 08:00 to 14:00. Wednesday Only. Leave 30 days to allow for the LPR to obtain certified copies of court records to show the duty officer.	08:00 - 14:00	Tuesday - Thursday (Closed Monday & Friday)	ext. 5123
Baltimore, MD	Reporting address: BWI Airport Lower Level, Pier E Baltimore, MD 21240 Mailing address: U.S.Customs and Border Protection P.O. Box 28628 Baltimore, Maryland 21240	08:00 - 15:00	Monday - Saturday	(410) 859-0920
Boise, ID	1185 South Vinnell Way Boise, ID 83709	08:00 - 15:00	Tuesday & Thursday	(208) 685-6610 Fax (208)685-6608
Boston, MA	Reporting address: Logan International Airport Terminal E, Lower Level, Room 500 Boston, MA 02128 Mailing address: Customs and Border Protection 500 Terminal E Logan International Airport Boston, MA 02128	07:00 - 13:00	Monday - Thursday	(617) 561-5745
Buffalo, NY	Peace Bridge Peace Bridge Plaza Buffalo, NY 14213	10:00 - 14:00	Tuesday - Thursday	(716) 885-3367

LOCATION	ADDRESS	Hours	Days	Phone
Champlain, NY	Champlain Port-of-Entry 234 West Service Road, Interstate 87 Champlain, NY 12919	10:00 -14:00	Tuesday - Thursday	(518) 298-7904
Charlotte Amalie, VI	Reporting address: U.S. Customs Border Protection Cyril E. King Airport Charlotte, Amalie, St. Thomas, USVI 00801 Mailing address: U.S. Customs and Border Protection 5500 Veterans Drive Federal Bldg. Room 248 Charlotte Amalie, St. Thomas, USVI 00801 Attn: Deferred Inspection	08:00 -16:00	Monday - Friday	(340) 774-4279 (340) 774-4554
Charleston, SC	170 Meeting Street, 5th Floor Charleston, SC 29401	09:00 - 14:00	Wednesday only	(843) 727-4359
Charlotte, NC	Reporting address: Charlotte Douglas International Airport International Arrivals, Lower Level Zone D Charlotte, NC 28217 Mailing address: 210 East Woodlawn Road Building 6 Ste. Room 138 Charlotte, NC 28217	11:00 -13:00	Monday - Friday	(704) 359-9911 ext. 0
Chicago, IL	10 W. Jackson Blvd. Second Floor, Deferred Inspections Chicago, IL 60604	08:00 -14:00	Monday - Thursday (Closed Friday)	(312) 385- 1820 ext. 2029, 2031, or 2033
Cincinnati, OH	J.W. Peck Federal Building 550 Main Street, Room 4-4005 Cincinnati, OH 45202 - 5298	10:30 - 12:00	Monday, Tuesday, Thursday & Friday (Closed Wednesday)	(859) 767-7013

LOCATION	ADDRESS	Hours	Days	Phone
Cleveland, OH	Reporting address: Cleveland Hopkins International Airport Concourse A International Arrivals 5300 Riverside Drive Cleveland, OH 44135 Mailing address: CBP / Inspections P.O. Box 81186 Cleveland, OH 44181 - 0186	10:00 - 14:00	Monday - Friday	(216) 522-2265
Des Moines, IA	The Federal Building 210 Walnut Street Room 369 Des Moines, IA 50309	08:00- 14:00	Monday, Tuesday, Thursday & Friday	(515) 323-2041
Dallas, TX	Reporting address: Customs and Border Protection 1205 Royal Lane DFW Airport, Texas 75261 Mailing address: Customs and Border Protection P.O. Box 619050 DFW Airport, TX 75261	08:30 - 14:00	Monday - Friday	(972) 574-2170
Denver, CO	Reporting address: Denver International Airport Main Terminal - International Arrivals 8500 Pena Blvd. Denver, CO 80249 Mailing address: Bureau of Customs and Border Protection Deferred Inspections 24735 E. 75th Ave., Suite 100 Denver, CO 80249	10:00 - 14:00	Monday - Saturday	(303) 342-7440 Fax (303) 342-7445
Detroit, MI	Customs Border Protection / INS Discipline Detroit Metropolitan Airport, Building 830, Lower Level, Int'l. Arrivals 2597 World Gateway Place Detroit, MI 48242	08:00 - 16:00	Monday - Friday, except holidays	(734) 247- 4901

LOCATION	ADDRESS	Hours	Days	Phone
El Paso, TX	Ysleta Port-of-Entry Customs & Border Protection/INS Discipline Building A, Information Window 797 South Zaragosa Road El Paso, TX 79907	08:00 - 16:00	Monday - Saturday	(915) 872-3463 (915) 872-3480 (915) 872-3474
Great Falls, MT	Great Falls Airport 1600 Airport Drive Great Falls, MT 59404-5501	08:00 - 16:00	Monday - Friday	(406) 453- 0861 Fax (406)453-5688
Guam	Guam International Airport 355 Chalan Pasajero, Route 10-A Tamuning, Guam 96911	08:00 - 13:00 18:00 - 21:00	Monday - Saturday	011-671-642-7611
Hartford	450 Main St. Room 421 Hartford, CT 06103-3060	08:00 - 15:00	Monday - Friday	(860) 240-3407
Highgate Springs, VT	Highgate Springs POE 482 Welcome Center Rd. Swanton, VT 05488	09:00 - 16:00	Monday - Friday	(802) 868-3039
Honolulu, HW	300 Rodgers Blvd. International Arrivals Building 2nd Floor, Ewa End Honolulu, HW 96819	09:30 - 15:00	Monday - Friday	(808) 861-8400
Houlton, ME	27 Customs Loop Houlton, ME 04730	08:00 - 16:00	Monday - Friday	(207) 532-2906
Houston, TX	126 Northpoint Dr. Houston, TX 77060	07:00 - 15:30	Monday - Friday	(281) 774-4677
Indianapolis, IN	6801 Pierson Drive Indianapolis, IN 46241	08:30 - 15:30	Monday - Friday	(317) 248-4060
Jacksonville, FL	Reporting and Mailing address: U.S. Customs and Border Protection Deferred Inspection Office 2831 Talleyrand Avenue Jacksonville, FL 32206	08:00 - 12:00	Monday - Friday Individuals should be encouraged to call to confirm appointment.	(904) 360-5040

LOCATION	ADDRESS	Hours	Days	Phone
Kansas, MO	Reporting address: Kansas City International Airport Terminal C, Gate 90 Kansas City, MO 64153 Mailing address: U.S. Customs and Border Protection 4100 Mulberry Drive, Suite 110 Kansas City, MO. 64116	09:00 - 15:30	Wednesday and Thursday Only	(816) 243-3682
Kona, HW	Reporting address: Kailua-Kona International Airport Building T-2 Kailua-Kona, HI 97640-2644 Mailing address: 73-100 Kupipi St. Kailua-Kona, HI 97640-2644	08:00 -12:00	7days a week. Deferred inspections for the Big Island of Hawaii only.	(808) 327-3300
Las Vegas, NV	Reporting address: Customs and Border Protection McCarran International Airport, Terminal 2 5757 Wayne Newton Blvd. Las Vegas, NV 89119 Mailing address: Custome and Border Protection 3373 Pepper Lane Las Vegas, NV 89120	08:00 - 16:00	Monday - Friday	(702) 736-2611
Los Angeles, CA	300 N. Los Angeles St., Room 2067 Los Angeles, CA 90012	08:00 - 16:30	Monday, Tuesday, Wednesday & Friday (Closed Thursday)	(213) 830-5178

LOCATION	ADDRESS	Hours	Days	Phone
Louisville, KY	Reporting office: 601 W. Broadway Room 601 Louisville, KY 40202 Mailing address: CBP ATTN: Deferred Inspections Room 4001 550 Main Street Cincinnati, OH 45202	Advise applicant to call for an appointment. Please obtain good address and telephone number for applicant.	Wednesday	(859) 767-7013
McAllen, TX	U.S. Customs and Border Protection McAllen-Miller International Airport 2500 So. Bicentennial Street McAllen, TX 78503	08:00 -16:00	Monday - Friday	(956) 686-1920
Memphis, TN	3150 Tchulahoma, Suite 1 Memphis, TN 38118	08:00 - 15:00	Thursday	(901) 544-0290
Miami, FL	7880 Biscayne Blvd. 5th floor, Deferred Inspections Miami, FL 33138	08:00 - 15:00	Monday - Friday	(305) 762-3570
Milwaukee, WI	310 E. Knapp Street Milwaukee, WI 53202	08:30 - 14:30 08:00-12:00	Tuesday Wednesday	(414) 287-6346
Newark, NJ	Newark International Airport, Terminal B Newark, NJ 07114	08:00 - 11:00	Monday - Friday	(973) 645-3239 or (973) 645-2162 ext. 374 or 375
New Orleans, LA	Mailing address: CBP Inspections P.O. Box 20207 Kenner, LA 70141 Reporting address: Louis Armstrong International Airport Ground Floor, Immigration Office 900 Airline Hwy. Kenner, LA 70062	09:00 - 11:00	Tuesday, Wednesday and Thursday	(504) 467-1713

LOCATION	ADDRESS	Hours	Days	Phone
New York, NY	26 Federal Plaza, Room 8-804 New York, NY 10278	09:00 - 12:00 Schedule a specific date/ time on the	Monday - Thursday (allow 3 weeks for mail)	(212) 264-5051
		Form I-546.		
Norfolk, VA	5280 Henneman Dr. Norfolk, VA 23513	08:30 - 15:00	Monday - Friday	(757) 858-6189
Oklahoma City, OK	4400 SW 44th Street Oklahoma City, OK 73119	08:30 - 10:00	Monday - Friday	(405) 219-3199
Omaha, NE	Customs and Border Protection 5229 Boeing Court Omaha, NE 68110	12:00 - 16:00	Monday - Friday	(402) 341-0240
Orlando, FL	Reporting & mailing address: U.S. Customs and Border Protection Deferred Inspections Office 9076 Binnacle Way Orlando, FL 32827	08:00 - 12:00	Monday - Friday Individual should be encouraged to call to confirm appointment.	
Pembina, ND	Pembina Port-of-Entry 10980 I-29 Suite 1 Pembina, ND 58271	08:00 - 12:00	Tuesday, Wednesday & Thursday	(701) 825-6722
Philadelphia, PA	Philadelphia International Airport, Customs and Border Protection Terminal A West, International Arrivals Philadelphia, PA 19153	09:00 -12:00	Monday - Friday	(215) 594-4100
Phoenix, AZ	2035 N. Central Ave. Phoenix, AZ 85004	09:30 - 15:00	Monday - Thursday (Closed Friday)	(602) 379-3607 ext. 203
Pittsburgh, PA	Pittsburgh International Airport Terminal C, International Arrivals Pittsburgh, PA 15231	09:00 - 12:00	• • • • • • • • • • • • • • • • • • • •	(412) 472-0703 or (412) 472-0704
Portland, ME	176 Gannett Dr. S. Portland, ME 04106	10:00 - 14:00	Monday - Friday	(207) 780-3740

LOCATION	ADDRESS	Hours	Days	Phone
Portland, OR	Reporting address: 511 N.W. Broadway, Room 117 Portland, OR 97209 Mailing address: P.O. Box 55580 Portland, OR 97238	10:00 - 12:00	Thursday only	(503) 326-3409
Providence, RI	200 Dyer St. Providence, RI 02903	08:00 - 13:00	Wednesday	(401) 941-6326
Raleigh, NC	120 Southcenter Court, Suite 500 Morrisville, NC 27560	10:00 - 14:00	Monday - Friday	(919) 467-3487
Reno, NV	2220 Radar Street Reno, NV 89502	09:00 - 11:00	Tuesday Only	(775) 784-5585
Salt Lake City, UT	Reporting address: Salt Lake City International Airport 3850 West Terminal Drive Salt Lake City, Utah 84116 Mailing address: P.O. Box 22330 Salt Lake City, Utah 84122	08:00 - 14:30	Tuesday - Thursday (Closed Monday)	(801) 524-3445 Fax (801)524-4433
San Antonio, TX	Customs Border Protection/ Legacy INS 9800 Airport Blvd, Terminal 1, Room 1103 San Antonio, TX 78216 Note: Located adjacent to baggage claim across from lower elevator.	12:00 - 16:00	Monday - Friday	(210) 821-6965

LOCATION	ADDRESS	Hours	Days	Phone
San Juan, PR	Reporting address: U.S. Customs and Border Protection Luis Munoz Marin International Airport American Airlines Terminal "C", 3rd floor Carolina, Puerto Rico Mailing address: U.S. Customs and Border Protection #1 La Puntilla San Juan, PR 00901 Att: Deferred Inspection	09:00 - 17:00	Monday - Friday	(787) 253-4520 (787) 253-4522 (787) 253-4523
San Diego, CA	880 Front Street, Suite B268 San Diego, CA 92101	08:00 - 15:30	Monday - Friday	(619) 557-6275 or (619) 557-5044
San Francisco, CA	630 Sansome St. Room 931 San Francisco, CA 94111-2280	07:45 - 15:00	Monday - Thursday	(415) 844-5227 or (415) 844-5528
Santa Teresa, NM	Reporting address: Santa Teresa Port-of-Entry 170 South Pete V. Domenici Highway Santa Teresa, NM 88008 Mailing address: U.S. Customs and Border Protection P.O. Box 1197 Santa Teresa, NM 88008-1197	08:00 - 16:00	Monday - Friday	(505) 589 - 0735
Seattle, WA	7277 Perimeter Road, Room 116 Seattle, Wa 98108	09:00 - 15:00	Monday - Friday Individual should call for appointment	(206) 553-0185 (206) 553-0186
Spokane, WA	U.S. Customs and Border Protection Airport Office Center 5709 W. Sunset Highway Suite 204 Spokane, WA 99224	09:00 - 15:00	Tuesday, Wednesday & Thursday. Individual should call for appointment.	
St. Croix, VI	Reporting and Mailing address: U.S. Customs and Border Protection Henry E. Rohlsen Airport Frederiksted, St. Croix, USVI 00840 Attn: Deferred Inspection	08:00 - 16:00	Monday - Friday	(340) 778-1419 (340) 778-0216

LOCATION	ADDRESS	Hours	Days	Phone
St. John, VI	Reporting address: U.S. Customs and Border Protection Cyril E. King Airport Charlotte Amalie, St. Thomas, USVI 00801 Mailing address: U.S. Customs and Border Protection 5500 Veterans Drive Federal Bldg. Room 248 Charlotte Amalie, St. Thomas, USVI 00801 Attn. Deferred Inspection	08:00 - 16:00	Monday - Friday	St. John: (340) 776-6397 St. Thomas: (340) 774-4279 (340) 774-4554
St. Louis, MO	Reporting address: St. Louis International Airport East Terminal, ET-16 International Arrivals, E-1125 St. Louis, MO 63145 Mailing address: U.S. Customs & Border Protection P.O. Box 10406 St. Louis, MO 63145	11:30 - 15:30	Wednesday only	(314) 428-5132
St. Paul, MN	2901 Metro Drive, Room 100 Bloomington, MN 55425	07:30 - 11:30	Monday - Thursday (Closed Friday)	(952) 853-2800
Tampa, FL	Reporting address: U.S. Customs and Border Protection Tampa International Airport Airside "F" 5503 Spruce Street Tampa, FL 33607 Mailing Address: U.S.Customs and Border Protection ATTN: Deferred Inspection Unit, Suite 201 1624 East 7th Avenue Tampa, FL 33605	08:00 - 12:00	Monday - Friday. Individual should be encouraged to call to confirm date and time of appointment.	
Thousand Islands	Thousand Islands Bridge 46735 Interstate Route 81 Alexandria Bay, NY 13607	10:00 - 14:00	Tuesday - Thursday	(315) 482-2681

LOCATION	ADDRESS	Hours	Days	Phone
Tuscon, AZ	Tuscon Interational Airport 7150 S. Tucson Boulevard International Terminal Tucson, AZ 85706	14:00 - 16:00	· ·	(520) 434-0546
Washington, D.C.	Reporting address: BCBP Deferred Inspections Unit WAS-Dulles International Airport Main Terminal, Lower Level, West End Chantilly, VA 20151 Mailing address: Bureau of Customs and Border Protection Deferred Inspection Unit WAS-Dulles International Airport P.O. Box 17775 Washington, D.C. 20041	10:00 - 14:00	Individual should be	` /
West Palm Beach, FL	1 East 11 Street, 2nd floor Rivera Beach, FL 33404	10:00 - 12:00	Tuesday - Thursday	(561) 845-6898 or (561) 848-6922 Fax (561)844-4639